

in edition

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University Receives Grant to Improve Registration Process

A \$120,000 grant from the Winnipeg Foundation will allow The University of Winnipeg to begin work on a new computerized student information system.

For students registering for courses at the University, the new system will mean faster service, shorter lines and much less chance of

inconvenience due to a computer failure, said George Tomlinson, academic assistant to the president (planning).

"When it's fully operational next year, this system will help streamline the registration process and solve some of our chronic problems, such as the slow re-

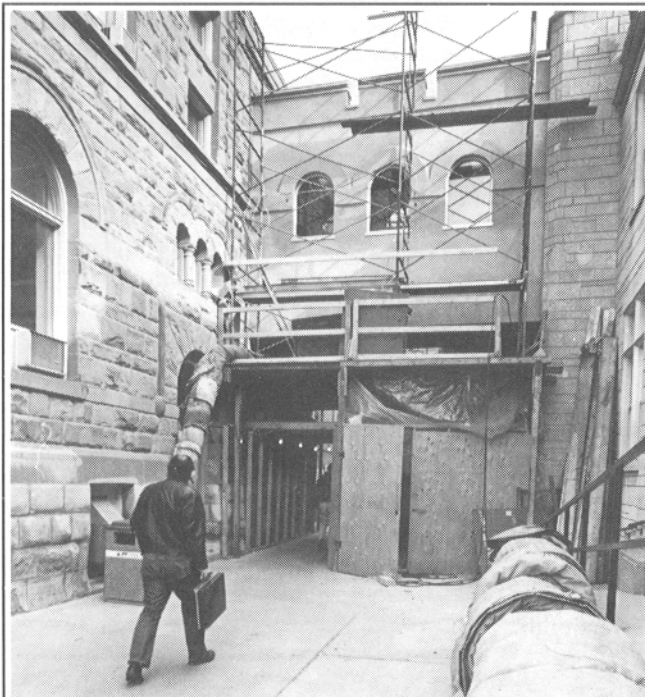
sponse time of the computers," he said.

The successful proposal to the Winnipeg Foundation was made by Tomlinson, with the input and technical expertise of Farhad Nowroozyani, assistant director (information systems) in Technical Support Services. The funds will permit the purchase of state-of-the-art relational database software, student information system software, and appropriate hardware.

"We are very grateful to the Winnipeg Foundation for their support of this project," said Tomlinson. "It will enable us to proceed with an important initiative which otherwise was in jeopardy in light of our current financial situation."

Tomlinson said that in addition to improving the registration process, the system will provide data that is essential for effective institutional planning.

"We'll be able to track students - from their first



The Wesley-Bryce Hall link has been unveiled, as renovations are now complete.

Literary Magazine a Success Story

The University of Winnipeg Collegiate is home to a number of aspiring poets, dramatists and authors. Their work is published in *Mindscape*, an annual literary magazine that has established an impressive record of success.

For four consecutive years, the magazine has earned a "superior" designation from the National Council of Teachers of English. "Now, the 1994 edition is entered in this year's contest and if we win, this would make it five in a row," says Collegiate instructor Phyllis Webster. In total, 1,200 entries were submitted from across North America.

Webster explains that the magazine is not for sale, but is given to students as a complement to their yearbook.

Mindscape features poetry, drama and fiction, submitted by approximately one-third of The Collegiate's 600 students. Every item is judged on its

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The UNIVERSITY
of WINNIPEG

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Secretaries Better Their Best



"Secretaries Forum has given us a voice," says Jeri Breckman.

The theme of this year's Secretaries Week (April 25 - 29) is "Better Your Best: Professionally and Personally." Secretaries Day, on Wed., April 27, is a day of recognition for a job well done. While they appreciate this recognition of their contributions to the workplace, today's secretaries constantly search for better ideas.

They are computer literate, with excellent organizational and interpersonal skills, and are valued team players. And like everyone else in the workforce, they're networking.

A representative group of the secretarial staff at The University of Winnipeg meet once a month at Secretaries Forum, where they share ideas that will improve administrative operations and efficiency at the University. As well, open meetings are held two to four times a year to gain input from a larger segment of the secretarial staff.

According to Jeri Breckman, executive secretary, Vice-President's (finance and admin.) Office, and chair of the Secretaries Forum committee, the Forum was initiated in 1991 by former Vice-President (finance and admin.) John Law, who'd tried it successfully in other organizations.

"Secretaries Forum has given us a voice," says Breckman. "Through the sharing of ideas, the cooperation and interaction among office assistants from different parts of the University has greatly increased," she adds.

Marlene Laycock, University Relations office manager, says "attending Secretaries Forum keeps you up-to-date. Some of the cost-cutting measures put forward at the meetings, such as the internal distribution list, have been very useful." The distribution list, which has cut down the number of copies requested for a full University distribution by over 200 copies, is one of several positive initiatives undertaken by members of the Forum.

Other ideas have included a standard form for chargebacks, a more efficient and cost-effective use of FAX machines whereby the cover sheet on faxes is replaced by a sticker, and inviting guest speakers to discuss such topics as ergonomics in the workplace, special needs students and facilities and safety in the workplace.

"We've also developed a manual and computer diskettes of forms commonly used at The University of Winnipeg, such as the performance evaluation form and the budget variance sheet," Breckman adds. "Many of the forms are in use around the University as a result of this manual."

"It's satisfying to know we can play such a positive role in day-to-day operations," says Breckman. "About 50 office assistant staff attended our first Open Meeting this past February, which was very encouraging," she adds. "I think it suggests that most office assistants at The University of Winnipeg share the goal of bettering their best."

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contact with the University to their graduation," he explained. "This will give us a more complete statistical picture of who they are, how they are progressing through the University system and how we can best meet their needs. Ultimately, as a result of this information, we should be able to make better decisions for our programs and enhance service to our students in cost-effective ways."

He added that the system is also an important tool for improving the accountability of The University of Winnipeg to all its constituents -- students, the general public, government and other funding agencies.

Tomlinson noted that the new student information system is the first phase in a plan to improve and integrate all the database systems at the University within the next two to three years.

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Menno Simons Hosts International Conference

Menno Simons College will be co-hosting an international training institute and conference, June 7 - 11, on "Mediation: Striving for Justice?"

This is the first time that the annual conference of the Victim-Offender Mediation Association (VOMA) will be held in Canada. Sessions will take place on The University of Winnipeg campus.

"It's a real perk to get the conference here," says Christine Bell, secretary at Menno Simons College, an affiliate of The University of Winnipeg. "We were probably considered as a host because we are one of the few places in Canada or the United States that offers a BA program in Conflict Resolution Studies. Generally, conflict resolution is included with sociology or law; it is rarely a separate major in an arts program."

Nabil Oudeh, chair of VOMA and owner of the Centre for Conflict Resolution in Winnipeg, says that delegates to the conference are expected from the USA, Europe, South Africa and beyond. "Those attending will be people who work or are interested in the field of mediation in the context of criminal justice. We expect about 100 delegates."

Bernie Wiebe of Menno Simons College says the conference will explore the idea of restorative justice, as the current principle of retribution seems to be ineffective. "We are using punishment now, but people are still breaking the law," notes Wiebe. "If a relationship has gone wrong, it appears to do little good to jail or fine the offender."

"The restorative model of justice advocates that law-breakers should be made to feel they have something to contribute to society - that they are worth something. And in mediation we strive for the kind of justice that restores relationships, rather than punishes individuals."

Conflict: A Growth Industry

"Conflict seems to be the biggest growth industry in the world today," says Bernie Wiebe, coordinator of Conflict Resolution Studies (CRS) at Menno Simons College. The college, which is located on campus, is an affiliate of The University of Winnipeg.

According to Wiebe, the number of students majoring in the program has grown 10 times — from eight to 80 — since the CRS program was initiated in 1989. "This shows just how extensive the conflict situation is and how great the need is to address it," he says.

Conflict Resolution Studies provides students with the ability to become mediators in a variety of situations.

An interdisciplinary program, CRS includes the study of psychology, sociology, anthropology, philosophy and religion. "We are also trying to incorporate sections on political science," states Wiebe. "We would like our students to study pioneers in all fields - such as Darwin, Marx and Freud. Adam Smith would be a good choice too, as in today's world you need at least the fundamentals of economics."

To supplement the theory, Wiebe encourages those in the program to practise their skills in the community. Some students volunteer their time to Mediation Services, a non-profit community resource funded primarily by the Mennonite Central Committee, and a few alumni have obtained employment there.

David Dyck, who graduated with a BA in Conflict Resolution Studies last year, is working with Mediation Services. He counsels victims of crime and offenders, and also holds workshops to train counsellors in conflict resolution and mediation skills. "I've been associated with the service for several years. I'm thinking of going on to post-graduate studies in this area or a related area," Dyck says.

Some students and alumni are involved with Winnipeg Child and Family Services. Others find the program offers a solid foundation for further studies in related areas. One graduate of the program is pursuing a master's degree in social psychology and another is taking law at the University of Alberta.

Although students in the CRS program may devote some of their time to community work, obtaining practical experience remains optional. "We dream of the day when we will have fully credited field experience, but at the present time we do not have the personnel or resources," says Wiebe.

Mindscape...

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literary merits by a panel of teachers and students.

Last year, two teachers — Francis Bird and Phyllis Webster — and seven students — Tara Géreaux, Joëlle Page, Heather Wiebe, Melanie Clubb, Ernest Dorosiuk, Naomi Swan and Tasha Pintericks — examined stacks of entries throughout the year. "It takes hundreds of hours," exclaims Bird.

Local Business Praises Student's Skills

When University of Winnipeg student Martin Kepka found a two-week job at the Youth Employment Centre last July, he never expected it would turn into part-time employment well into 1994.

Kepka, who's majoring in economics and history, was hired by Frank Jaeger, president of ServiceMaster of Winnipeg Ltd., to install a new computer program which had been supplied by the company's franchiser in Memphis. ServiceMaster is the local franchise of ServiceMaster International, which has franchises in 23 countries. They provide cleaning services for residential and commercial clients, including carpet and upholstery cleaning.

The project turned out to be much more involved than originally anticipated. It included the transfer of the company's entire accounting system and all the customer records.

"It became a very challenging project," says Jaeger, "but Martin accepted the challenge and is doing the job with ease and confidence. He works well with the people in our Memphis office."

Kepka's commitment has made a significant difference to ServiceMaster's operation. "The system we'd been using was inadequate for our needs," explains Sharon Rexer, office manager. "This new computer program has taken us from the stone age to the 21st century."

Along the way, says Kepka, he acquired skills that can only be picked up in a "hands-on" business situation. "Frank has been a super boss," he says, "and this experience has been a great way to learn how a small business is run."

"We're fortunate to have found Martin," responds Jaeger. "And I believe the experience has been beneficial for both of us."



Student Martin Kepka (left) and Frank Jaeger, president of ServiceMaster, have both benefitted from Kepka's part-time employment with the company.

University Takes Innovative Approach to Summer Institute

The University of Winnipeg has taken an innovative approach to its first summer institute. The Summer Institute on Sustainable Development, which runs from July 4 - 29, is divided into two streams, allowing students to take courses leading to a degree, or to take workshops and plenary sessions leading to a certificate.

The flexibility of the two-stream approach allows non-traditional students, such as business or government people, practising professionals or the general public, to enrol in the program.

According to Curtis Nordman, dean of continuing education, students taking the degree credit program will take the workshops as well. "This introduces a more hands-on approach," says Nordman. "It gives students the opportunity to interact with experts in the field, and gives them a good grounding in the practical aspects of sustainable development."

Nordman is enthusiastic about the experts who'll take part in the program. Since sustainable development is an interdisciplinary program, the faculty comes from a wide

range of disciplines that include economics, anthropology and biology. "We're also fortunate to have knowledgeable speakers from outside the University who are eminent in their field," he says.

Workshop facilitators include Denis DePape, a senior environmental policy analyst, and Edward Onyebuchi, a senior economic consultant, both with Manitoba Hydro; Sandy Gilles, chair of an international working group on green taxes and subsidies, whose report will be published shortly by the International Institute on Sustainable Development, and

Nabil Oudeh, directing partner at the Centre for Conflict Resolution International Ltd.

The opening plenary session will be addressed by Maurice Strong, who was appointed by the United Nations as Secretary General of the Rio Summit on the Environment. Strong is currently chair of Ontario Hydro.

For more information, or to register in a workshop or in the certificate, please call Darlene Frederickson, at 942-4211.

University Launches Annual Appeal

The University of Winnipeg is about to launch the faculty and staff segment of its 1994 Annual Appeal.

According to Brian Daly, director of alumni and advancement projects, the need in the University continues to grow. "Many areas, from the library to scholarships and bursaries, need our financial support, as government funding is not keeping up with the high cost of higher education."

Daly notes the special importance of faculty and staff contributions. He says that the internal community sets the tone for the Annual Appeal, influencing the willingness of corporations, businesses and alumni to give.

"A strong showing from faculty and staff makes a difference when we solicit outside the organization. After all, we are the people closest to the problem; we see the effects of underfunding all the time. Our financial support demonstrates that we are concerned, that we feel a sense of community and that we are determined to pull together to meet the challenge. This commitment impresses those in the external community."

English Professor Neil Besner donates to the Annual Appeal because he regularly sees the impact of dwindling library resources on students.

"I have many students who are motivated to do the work, but can't," says Besner. "They don't have access to the research materials, as more people must share a shrinking pool of books and journals. Sometimes, there is only one copy of a book for all the university students in the entire city."

Besner designates his Annual Appeal gift to the library, as he sees the situation there as critical: "The library is essential to a university education. After all, what we do here, we do with books."

In the Counselling Office, secretary Harriet Wilson, also a regular donor to the Annual Appeal, is well aware of the dire

financial situation faced by some students. "The other day a student called about finding a food bank, because he had no money. I felt so badly. You want to help, but you feel helpless."

"My yearly donation to the Annual Appeal is a way of helping in a small way. You can't give every individual money, but you can give to the University once a year," says Wilson, who designates her contribution to the "area of greatest need."

Wilson says that this year she plans to make her gift through the new payroll deduction plan. For the first time,

faculty and staff can choose to have their Annual Appeal donation regularly deducted from their paycheques in instalments throughout the year. "It works out to be a small amount of money off of each paycheque," says Wilson, who uses this kind of system to give to the United Way. "You don't even miss it," she says.

Another regular Annual Appeal donor, Lesley Sisler, worries about the situation that high school students will face when they enter university. As associate dean of The University of Winnipeg Collegiate, Sisler says she often hears concerns from Grade 11 and 12 students: "In the past couple of years, more and more of them are telling me that they have to put off starting university because of finances."

Despite the money crunch, Sisler would like post-secondary education to remain open to as many people as possible, and she hopes others on campus share this ideal.

"I'd like to think that we're the university that cares, and that we pay more than just lip service to the concept of access. Increasingly, a crucial component of maintaining access is giving financially."



Harriet Wilson: "My yearly donation to the Annual Appeal is a way of helping in a small way."

Other Ways To Give

In addition to the Annual Appeal, there are other ways to support The University of Winnipeg. For example, you can donate a book to the library in memory of a cherished individual who has passed away, or in honour of a special occasion, like an

anniversary, birthday or significant achievement.

Other possibilities include donating gifts-in-kind, such as equipment or books, and/or naming the University as a beneficiary in your insurance policy or will.

If you can't afford to

make a financial donation, please consider donating your time to the University's fundraising efforts. Faculty and staff are needed in the phone centre to solicit support from alumni and friends. We also need people to search for "lost" alumni and to research

corporations and businesses. There are many ways you can help.

If you are interested in any of these giving options, please call Brian Daly at 786-9148.

New Faces/ New Places

Feb. 11 - Apr. 22

We'd like to welcome the University's newest employees. Although they're new staff members, their faces might be familiar, since they've worked on the casual payroll.



Karen Kampen
Research Associate
Sociology



Deborah Senyk
Office Asst. 4
Rec. & Athl. Services



Jo-Anne Thompson
Library Asst. 1
Library

Employee Changes

Feb. 11 - April 22

LOA (Maternity)

Lisa Bell
Library Asst. 3
Library

RETURN FROM LOA (Maternity)

Marlene Cabot
Child Care Worker
Infant Centre

NAME CHANGE

Mavis Baxter
to: Mavis Close
Psychology Dept.

RESIGNATION

Doug Reimer
Coach
Rec. & Athletic Services

Campus Notebook

-President **George Richert** of Menno Simons College will be in China from April 29 - May 17 of a final evaluation visit for the Educational Management Project (operated through the University of Regina). He is project director of the program, which began in 1989. Richert also attended the National Forum on Canada's International Relations, held March 21 - 22 in Ottawa. The forum was part of a process in which the government is attempting to redefine the focus of Canada's foreign policy.

-**Don Bailey**, professor of history, has been elected president of the Manitoba Association for Rights and Liberties (MARL). **Joseph Nnadi**, associate professor of French, is the association's new vice-president. MARL board members include University of Winnipeg alumni **Peter Sim**, BA '79, **Doug Bedford**, BA (Honours) '77, **Garry Frankel**, BA '77, **Dolores Lindsay**, BA '85 and **Heidi Streu**, BSc '77, BA '89.

-Wesmen women's basketball player **Sandra Carroll** received the Howard Mackie Award as the Canadian Interuniversity Athletic Union (CIAU) female athlete of the year. She has twice been named CIAU player of the year.

-Wesmen basketball players **Sandra Carroll** and **Jeff Foreman** have been named University of Winnipeg athletes of the year.

-**Elizabeth Madrid**, from Continuing Education's English as a second language program, and **Mario Jimenez**, access recruitment officer, attended a trade fair organized by the Canadian government, in Mexico City, March 22 - 25. About 425 organizations attended the fair, the largest the government has ever organized. The University of Winnipeg, one of only two universities present at the fair, promoted its degree and continuing education programs.

-Professor of Classics, **Mark Golden**, will be a visiting fellow at Clare Hall, Cambridge University, for six months. Golden will research the social history of the Hellenistic world.

Working Dogs on the Job



Glenda Trinder-Miller depends on her working dog "Puddles."

Working dogs are so cute and well-mannered that some people are tempted to stop and pat them.

"Puddles," an adorable border collie/cocker spaniel cross, fits into this category. Her owner, Glenda Trinder-Miller, needs a working dog as she is hearing-impaired and travels in a wheelchair around campus.

"Because Puddles has a different harness than a seeing-eye dog, people don't think of her as a working dog," says Glenda, a third-year student in justice and law enforcement at The University of Winnipeg. "The harness is for pulling my chair if it runs out of power," she explains.

There are some well-meaning dog lovers who don't realize that paying attention to working dogs can cause problems. Puddles is trained to alert Glenda to danger and to protect her master's property. Glenda states: "When strange people reach out to her, she growls. If I ask them to step back and they don't, she barks. She doesn't allow anyone to touch me, my chair, or her harness."

But Puddles knows Glenda's friends and will go up to them. "There are only two girls at school who can get my books and she knows the fellows who pick me up in the van too."

Glenda trained the dog herself. As a registered working animal, Puddles is allowed in environments which are normally off-limits to dogs. When she accompanies Glenda to class or to the cafeteria, she stays quiet.

At home, the dog lets Glenda know if the intercom buzzes or the phone rings. Puddles will look at Glenda, and then at the intercom or phone, or sit under the intercom. If Glenda is sleeping, Puddles will jump on her to wake her up if the phone

rings or the intercom buzzes. "That is not too pleasant," Glenda laughs. "She weighs about 50 pounds."

Another canine companion is "Quinton," a golden retriever, seeing-eye dog. His master, Gary Gressman, a former student at The University of Winnipeg, recalls an incident which took place shortly after the dog arrived in Winnipeg.

One day, as Gary was walking with the dog to university, traffic was noisy and Quinton became nervous. Gary heard a voice from a passer-by, cautioning him to watch where he was going. When Gary questioned the person, he discovered the dog was leading him down the middle of Portage Avenue.

Gary does not blame the dog. "The dogs are trained to walk down the middle of a sidewalk and I guess the road was just an extra wide sidewalk to Quinton." The commotion of city traffic had caused the dog to become confused.

Carlene Besner, coordinator of special needs services at The University of Winnipeg, explains that seeing-eye dogs and their owners learn several "routes" at the University — from the south Centennial door to their classrooms, dining areas, restrooms, the Dean's office, etc. If they need to deviate from these routes they will ask for assistance. Before classes begin, someone from the Canadian Institute of the Blind will accompany the person and the dog to the University to familiarize them with the routes they need.

Besner is anxious people should realize that when a working dog is in harness it should not be spoken to, touched, or, in particular, fed. "Part of the bond between the dog and its owner is the fact that only the owner feeds the dog," Besner explains.

"Anyone who has the urge to communicate in any way with a working animal should ask the owner if it is okay. Although it is tempting to show affection to these animals, the welfare of the owner should be the first consideration."



When a working dog is in harness, it should not be spoken to, touched, or fed by others.

COMING EVENTS

"Coming Events" is compiled by University Relations. If you are planning a campus event, please let us know. Send the information (in writing) to Lois Cherney, University Relations, Room 4W17. Basic details about your event are required: what, when, where, sponsor, and the name of a contact person. Submissions must be received at least 10 working days before the event.

MON., APR. 25

- The **Virtuosi Concert Series**, co-presented by CBC Stereo and University of Winnipeg Concerts, features **Michael Hope, baritone, Douglas Bairstow, oboe, Vincent Ellin, bassoon and David Moroz, piano** at 8 p.m. at Holy Trinity Church, Donald and Graham. Rush seat tickets are available at the University Info Booth and Ticketmaster, 780-3333. - The **Board of Regents** will meet at 5:30 p.m. in the Faculty and Staff Club.

WED., APR. 27

- Skywalk Series-- Evelyn Schaefer, Department of Psychology, will speak on "**The Art and the Science of Memory.**" - **Spring Evening Session** lectures begin.

THURS., APR. 28

- Skywalk Series -- The University of Manitoba Thursday Jazz Band, directed by Tom Dowden, will perform "**Pre-Modernist Jazz for Post-Modernist Souls.**"

FRI., APR. 29

- A **Psychology colloquium** featuring Allan Paivio, University of Western Ontario, speaking on "**Imagery and Memory: What's New?**" will be held at 3:30 p.m. in Eckhardt-Gramatté Hall.

SAT., APR. 30

- The **13th Annual Psychology Undergraduate Research Conference** will feature student presentations and other events from 9:30 a.m. to 5:30 p.m. on the 2nd floor, Centennial Hall. Allan Paivio, University of Western Ontario, will speak on "Analogical Thinking in Theory Development" at 2 p.m. in Eckhardt-Gramatté Hall.

SAT., APRIL 30

- The **University of Winnipeg History Students' Association** will hold their annual symposium in Wesley Hall from 10 a.m. to 4 p.m. The symposium provides a forum for history students to present their past year's written work. Guest speaker Phillip Weiss, a Holocaust educator, will speak on "**How We Remember the Holocaust**" at 10 a.m.

MON., MAY 2 TO FRI., MAY 6

- Approximately 500 students from grades 9 through 12 will be attending the **Enrichment Mini-Course Program** from 9 a.m. to 3 p.m. All questions should be directed to the Dean's Office.

MON., MAY 9

- Lectures begin in **Spring Day Session.**

MON., MAY 23

- **Victoria Day**--University closed.

TUES., MAY 24

- The University **Senate** meeting will be held at 9 a.m. Location to be announced.

MON., MAY 30

- The **Board of Regents** will meet at 5:30 p.m. in the Faculty and Staff Club.

SUN., JUNE 5

- Annual **Spring Convocation** for the conferring of degrees will be held at 2 p.m. in Duckworth Centre.

TUES., JUNE 7 - SAT., JUNE 11

- Menno Simons College will co-host an international training institute and conference on **Mediation: Striving for Justice.** For further information contact Christine Bell at 786-9895.

WED., JUNE 15

- The University **Senate** meeting will be held at 2 p.m. Location to be announced.

THURS., JUNE 16

- The **Interfaith Marriage and Family Institute annual meeting** will be held at 6 p.m. in Riddell Hall Cafeteria. The guest speaker, Miriam Greenspan, a psychotherapist from Boston and a leading voice in the field of women's psychology and feminist therapy, will speak on "Feminist Therapy." For more information call 786-9251.

Child Studies Centre Accepting Applications

The Child Studies Centre, an observational nursery school in the Department of Psychology, is now accepting applications for the fall program for four-year-old children. There is a morning program and an afternoon program which operate Monday-Thursday. For more information call Lorraine Walker at 786-9480 or visit the nursery school in Room 4C68.

Skywalk Series Continues

The Skywalk Series continues with lectures and concerts every Wednesday and Thursday, 12:15 to 12:45 p.m., at the Winnipeg Centennial Library (2nd floor Auditorium, off the Skywalk). Check "Coming Events" for details.